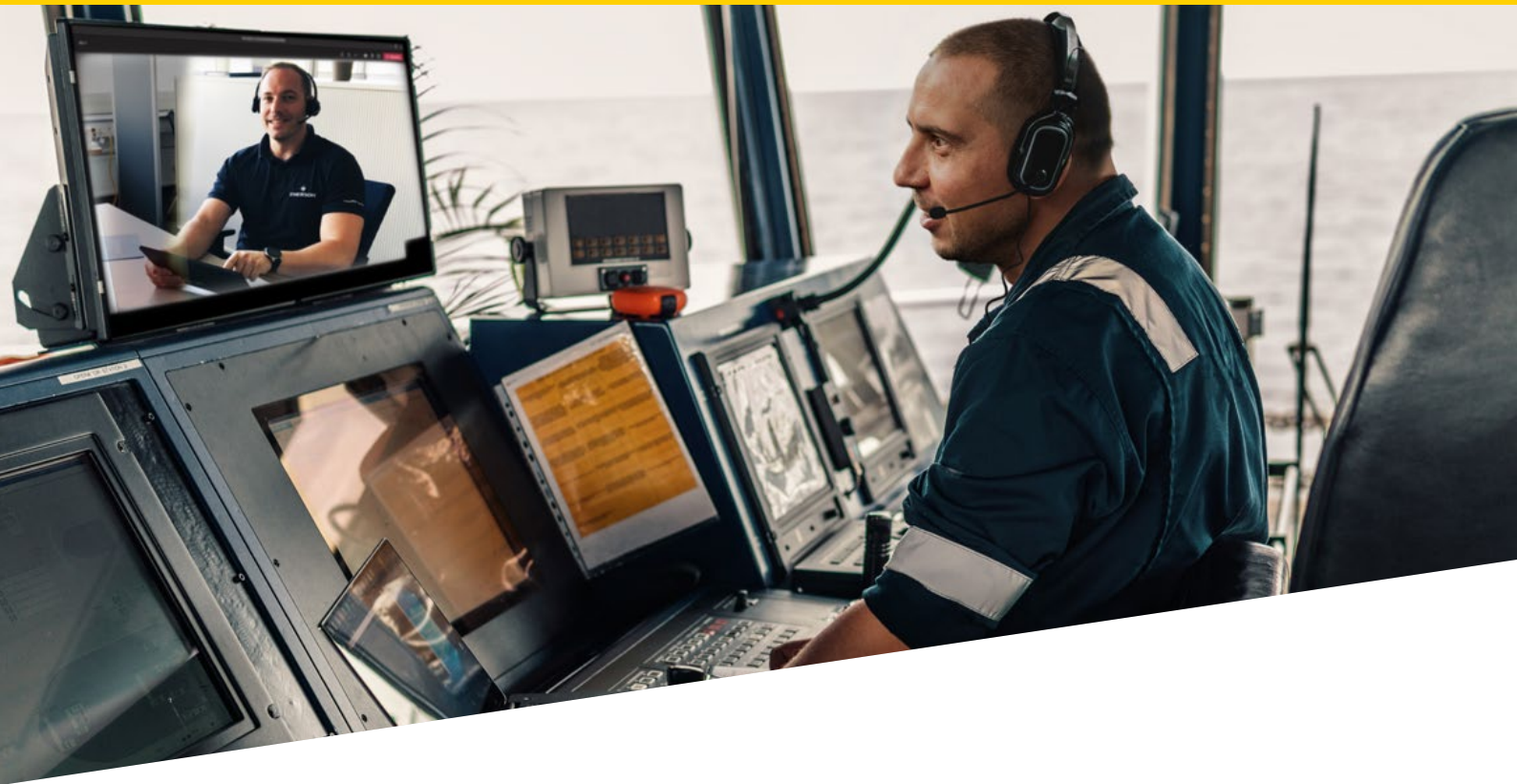


AVENTICS™ Remote Assistance

Services for Marex Ship and Valve Controls

SERVICE



At Your Service

- We at Emerson have a long history of providing a range of marine services, including for AVENTICS Marex Ship and Valve Controls.
- From commissioning to fine tuning, troubleshooting, and training: Our service network is available to support customers on-site anywhere in the world.
- New service: Via Remote Assistance, we support our customers online in solving technical issues and guide even inexperienced users through commissioning and troubleshooting.



Your Benefits

- Get professional support no matter where your ship is located.
- Save time and money and benefit from immediate support.
- Work directly with a professional team of experts, who are the original manufacturers of the Marex Ship and Valve Controls.

AVENTICS™


EMERSON™

CONSIDER IT SOLVED™

Your Shortcut to Expert Knowledge

Our service experts are quickly available, supporting you when you need it, no matter where you are. Standard applications or complex solutions, our services are tailored to your needs. Remote Assistance is realized through live video communication between an Emerson service expert and a technician on board equipped with a laptop and internet connection. Emerson will provide the communication tools as well as adapters and software which may be needed for system programming. Our expert will guide your technician through all steps, for example during commissioning, system diagnosis, adjustments, replacement, repair, or troubleshooting.

Our Services for Marex Ship and Valve Controls at a Glance:



SYSTEM
COMMISSIONING



TRAINING
& SYSTEM APPROVAL



ADJUSTMENTS
& TROUBLESHOOTING



MAINTENANCE
& REPAIR GUIDANCE

Features

- **Original manufacturer's expert guidance:** Our specialists are trained and experienced experts who stay by your side until the issue is solved.
- **Availability:** Emerson's Remote Assistance can be arranged at short notice.
- **Increase efficiency:** Our experts have immediate access to the complete know-how on our products. They go straight for the solution without detours.



For further information or to schedule Remote Assistance for AVENTICS Marex Ship and Valve Controls, please contact our service team:

☎ +49 511 2136 670

✉ marineservice.aventics@Emerson.com

🌐 www.Emerson.com/AVENTICS

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For more information:
www.Emerson.com/Aventics


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